
From:**Sent:** Monday, April 05, 2010 10:24 PM**To:** fred.reynolds@commonmoves.com**Subject:** RE: Email address 41 Katherine Rd.

Hi Fred,

I remembered today that I haven't yet sent you the letter of recommendation that I am planning. (Shame on me!) Given the exceptional service that you provided us under very difficult circumstances, I feel you deserve not only a glowing recommendation, but a prompt one. I really do appreciate very deeply how far you went to help us sell 41 Katherine Road. You know how busy I am, so let me give you this email version right now.

To whom it may concern:

I can't make enough positive comments about Fred Reynolds. He went so far above and beyond the call of duty, it's almost embarrassing. He looked after every detail, including things that shouldn't have to be the realtor's concern. In addition, he was unfailingly courteous, professional, and a pleasure to work with. All this, in combination with his extensive knowledge and experience in real estate, compels me to make the highest possible recommendation for Fred -- an eleven on a scale of one to ten. Consider yourself lucky to have found Fred and Annette.

If I listed all the things Fred did to get the home sold, you might not believe me. Let's just say that no task was too onerous, no detail too small. His patience with us was also off the charts. I'm sure he hopes to never have a client as difficult as us or a situation as complex as ours. But he never showed a moment of irritation or lack of professionalism. He behaved like a saint. I don't usually make the time to write letters of recommendation, but Fred so deserves our appreciation that I would truly feel guilty if I did not take a moment to sing his praise. You're not going to find a better realtor than Fred Reynolds. Please feel free to call me if I can provide any additional information.

Jon

Fred, If you feel this recommendation is "over-the-top" let me know and I'd be glad to tone it down -- but it's really how I feel. I'm sending you a big Cyber-Hug. Thanks again!